



# Website Terms of Service

## Introduction

Welcome to Aerospace Reliance Ltd (“we,” “our,” or “us”). These Terms of Service (“Terms”) govern your use of our website (aerospacereliance.com) and any content or services provided through it. By accessing or using our website, you agree to comply with these Terms. If you do not agree, you must not use our website.

These Terms are intended for business-to-business (B2B) users and comply with applicable UK laws.

## 1. Use of the Website

1.1 Our website is intended for professional and informational purposes only. You may use it to learn about our services, contact us, and engage with our content.

1.2 You agree to use the website only for lawful purposes and in a manner that does not infringe the rights of, restrict, or inhibit anyone else’s use and enjoyment of the website.

## 2. Intellectual Property

2.1 All content on the website, including text, images, graphics, logos, and software, is the intellectual property of Aerospace Reliance Ltd or our licensors. It is protected by copyright, trademark, and other intellectual property laws.

2.2 You may view, download, and print content from our website for your business’s internal use only. You must not reproduce, distribute, modify, or otherwise use our content without our prior written consent.

## 3. Limitations of Liability

3.1 While we strive to ensure that the information on our website is accurate and up-to-date, we do not guarantee its completeness or accuracy. The content is provided “as is” without warranties of any kind, either express or implied.

3.2 To the fullest extent permitted by law, we exclude all liability for any direct, indirect, or consequential loss or damage incurred by you in connection with your use of our website.

3.3 Nothing in these Terms excludes liability for death or personal injury caused by negligence, fraud, or any other liability that cannot be excluded under UK law.

## 4. Links to Third-Party Websites

4.1 Our website may contain links to third-party websites for your convenience. We are not responsible for the content, policies, or practices of these external sites.

4.2 Following a link to a third-party website is at your own risk, and we recommend reviewing their terms and privacy policies.

## 5. Data Protection and Privacy

5.1 Your use of our website is subject to our Privacy Policy (next document), which explains how we collect, use, and protect your personal data.

5.2 By using the website, you consent to our processing of personal data as described in the Privacy Policy.

## **6. Changes to the Website and Terms**

6.1 We may update or change the content of our website at any time without notice. We do not guarantee that the website or its content will always be available or error-free.

6.2 We reserve the right to update these Terms from time to time. Any changes will be effective when posted on this page. Your continued use of the website constitutes acceptance of the updated Terms.

## **7. Governing Law and Jurisdiction**

7.1 These Terms are governed by and construed in accordance with the laws of England and Wales.

7.2 Any disputes arising out of or in connection with these Terms shall be subject to the exclusive jurisdiction of the courts of England and Wales.



# Website Privacy Policy

## Introduction

Welcome to Aerospace Reliance Ltd (“we,” “our,” or “us”). We are committed to protecting your privacy and ensuring that your personal data is handled securely and responsibly. This Privacy Policy explains how we collect, use, and protect personal information when you visit our website (aerospacereliance.com) or interact with us in the course of our business operations.

This Privacy Policy complies with the UK General Data Protection Regulation (UK GDPR) and the Data Protection Act 2018.

## 1. Information We Collect

We collect and process personal data to facilitate our business-to-business (B2B) services. The types of data we may collect include:

### 1.1 Personal Information Provided by You

- Name
- Job title
- Business contact details (email address, phone number, postal address)
- Company details

### 1.2 Automatically Collected Information

When you visit our website, we may collect information automatically using cookies and similar technologies:

- IP address
- Browser type and version
- Pages visited and time spent on our site
- Referring website

## 2. How We Use Your Information

We use personal data for the following purposes:

- To communicate with you about our services, products, or inquiries
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- To manage and fulfill contractual obligations
- To improve our website and understand user behaviour
- To comply with legal and regulatory obligations

### **3. Legal Basis for Processing**

We process your personal data under the following legal bases:

- **Contractual Necessity:** To perform our obligations under a contract with you or your business.
- **Legitimate Interests:** For purposes such as marketing, improving services, and ensuring website security, provided these do not override your rights.
- **Legal Obligation:** To comply with applicable laws and regulations.

### **4. Sharing Your Information**

We do not sell your personal data. However, we may share your information with:

- Trusted service providers who assist us in delivering our services (e.g., IT providers, email services).
- Legal or regulatory authorities if required by law.
- All third parties we work with are required to protect your personal data in line with applicable regulations.

### **5. Data Retention**

We will retain your personal data for as long as necessary to fulfill the purposes outlined in this policy or as required by law. When data is no longer needed, we will securely delete or anonymize it.

### **6. Your Rights**

Under the UK GDPR you have the following rights regarding your personal data:

- **Access:** Request access to your personal data.
- **Correction:** Request corrections to any inaccurate or incomplete data.
- **Erasure:** Request the deletion of your personal data in certain circumstances.
- **Restriction:** Request a restriction on processing your personal data.
- **Objection:** Object to the processing of your personal data for certain purposes.
- **Data Portability:** Request the transfer of your data to another organization or yourself.

To exercise your rights, please contact us at [sales@aerospacereliance.com](mailto:sales@aerospacereliance.com)

### **7. Security Measures**

We implement appropriate technical and organizational measures to protect your personal data from unauthorized access, alteration, disclosure, or destruction. While we take every precaution, please be aware that no method of online data transmission or storage is entirely secure.

## **8. Cookies**

Our website may use cookies to enhance user experience and analyse website traffic; for further information please refer to our Cookie Policy included in this document.

## **9. Third-Party Websites**

Our website may contain links to third-party websites. We are not responsible for the privacy practices or content of these websites. Please review their privacy policies before providing any personal data.

## **10. Changes to This Privacy Policy**

We may update this Privacy Policy from time to time to reflect changes in legal requirements or our business practices. We encourage you to review this page periodically.



# Cookies Policy

## Introduction

We use cookies and similar technologies to improve your experience when you visit our website. This Cookies Policy explains how we use cookies and your choices regarding their use.

## 1. How We Use Cookies

We use cookies for the following purposes:

- **Essential Cookies:** To enable core functionalities of our website, such as navigation and access to secure areas.
- **Performance and Analytics Cookies:** To analyse how visitors use our website and improve its performance.
- **Functionality Cookies:** To remember your preferences and enhance your user experience.
- We do not use cookies to collect personal data for marketing purposes or to track users across websites.

## 2. Managing Cookies

You can control and manage cookies in the following ways:

- **Browser Settings:** Most web browsers allow you to block or delete cookies through their settings. Refer to your browser's help section for guidance.
- **Cookie Banner:** When you first visit our website, you will see a cookie banner allowing you to accept or decline non-essential cookies.

Please note that disabling cookies may affect the functionality of our website and your user experience.

## 3. Third-Party Cookies

We may use third-party analytics tools such as Google Analytics to understand website traffic and usage. These tools may set cookies on your device. Please refer to the privacy policies of these third parties for more information on how they use your data.

## 4. Changes to This Cookies Policy

We may update this Cookies Policy from time to time to reflect changes in legal requirements or our practices.



## Contact Us

If you have any questions or concerns about either the Terms of Service, the Privacy Policy or the Cookie Policy, please contact us on any of the following:

Mail: Aerospace Reliance Ltd, Unit B, Ventura Park, Radlett, AL2 2DB, UK

Telephone: +44 208 037 1580

Email: [sales@aerospacereliance.com](mailto:sales@aerospacereliance.com)